TRAVIS COUNTY CREDIT UNION

Our 71st Annual Meeting was a great success! Thank you to everyone who joined us to celebrate the growth and strength of our credit union!

TCCU leadership had the pleasure of attending a reception for Congressman Lloyd Doggett, a long-standing advocate for credit unions and their members.

newsletter

SUMMER 2025

HOURS: 8:30AM-5:00PM MON-FRI   OUR LOBBY IS OPEN!

TCCU staff participated in the Austin Chapter of Credit Unions Boat Cruise fundraising event in support of the Cornerstone Foundation, which empowers credit unions and their employees to make a positive impact in the community.

Alicia and Georgina attended the Travis County Health and Wellness Expo, where they highlighted the benefits of credit union membership to County employees.

SAFETY FIRST!

You may notice that we're taking a few extra safety precautions during your interactions with us – including asking additional questions to verify your identity and requesting signatures on certain documents. With fraud and scams on the rise, these added steps help us protect you and your accounts. We sincerely appreciate your patience and understanding as we work to keep your financial information safe.

ACCOUNT VERIFICATION

A verification of member accounts for July 1, 2025 is being performed by the TCCU Audit Committee. If you have any questions or problems with your statement or account, please write to: TCCU Audit Committee, PO Box 302363, Austin, TX 78703-0030.

ACCESS TO CREDIT UNION DOCUMENTS

In accordance to Section 91:315, this notice is to advise you, as a Travis County Credit Union member you have to the ability to request certain documents relating to the credit union's finances and management.

These documents are: the balance sheet and income statement, a summary of the most recent annual audit, written board policy regarding access to articles of incorporation, bylaws, rules, guidelines, board policies, and copies thereof, and the Internal Revenue Service Form 990. Any requests for these documents should be made to management at our main office with advance notice.

USING VENMO AND CASH APP SAFELY

What You Need to Know About Peer-to-Peer (P2P) Payments

Apps like Venmo®, and Cash App® make it easy to send and receive money quickly – whether you're splitting dinner with friends or paying a babysitter. But while these services are convenient, they also come with risks that members should be aware of.

Here are a few key tips to help you use P2P apps safely:

- Only send money to people you know and trust. Once you send a payment, it's often instant – and typically can't be reversed.

- Double-check the recipient's information. A small typo in a phone number or email address can send your money to the wrong person.

- Beware of scams. Fraudsters may pretend to sell goods or services online and ask for payment through P2P apps – but once the money is sent, the "seller" disappears.

- Know your app's policies. Venmo, and Cash App are not designed for purchase protection, so disputes or fraud claims can be difficult to resolve.

At TCCU, we encourage members to stay informed and cautious when using P2P services. If you ever have questions about protecting your account or spotting a scam, our team is here to help!

Welcome, Melissa! We're excited to have her join our team as our new Head Teller. Melissa brings many years of experience and is already doing an amazing job!

Be sure to stop by and say hello!

YOUR 2025 BOARD OF DIRECTORS

Wayne Samson, Chairman

Jo-Ann Bennink, Vice Chair   **Texanna Davis, Membership**

Michael Lang, Treasurer   **Diana Landry, Director**

Sherri Fleming, Secretary   **Keith Couch, Director**

FINANCIAL HIGHLIGHTS

ASSETS	LOANS
$41,980,984.90	$24,665,971.89
SHARES & DEPOSITS	**MEMBERS**
$37,435,752.49	3,351

as of 05/31/2025

HOLIDAY CLOSURES

JULY 4TH
INDEPENDENCE DAY

SEPTEMBER 1ST
LABOR DAY

MAIN OFFICE
1101 NORTH IH 35 AUSTIN, TX 78702

MAILING ADDRESS
PO BOX 301744 AUSTIN, TX 78703

CALL OR TEXT
512-477-2641

COUNTY ACTION LINE
512-479-7422

FAX
512-472-1324

TEXT "TCCU" TO 512-477-2641 TO CHAT WITH US!
HOURS: 8:30AM-5:00PM MONDAY - FRIDAY